

<p>How can I generate a quotation?</p>	<ul style="list-style-type: none"> • Aviva at http://adviser.norwichunion.com or • www.paymentshield.co.uk/protection
<p>Where can I obtain supplies of literature?</p>	<ul style="list-style-type: none"> • Aviva at http://adviser.norwichunion.com or call • Advisers Connect 08453 002 063 • www.paymentshield.co.uk/protection
<p>Where do I submit paper-based new proposals?</p>	<ul style="list-style-type: none"> • Aviva Insurance Limited BCC PO Box 520 Surrey Street Norwich NR1 3UA
<p>Can I submit business electronically?</p>	<ul style="list-style-type: none"> • Yes, through the Aviva Extranet To register go to: http://adviser.norwichunion.com and select "Register" - you will be taken through the registration process - please ensure that you have to hand the following information: <ul style="list-style-type: none"> • your personal details • your FSA number • the agency code you use for quotes • two memorable words (in case you forget your password or PIN) • your place of birth • your mother's maiden name <p>If you have any problems registering contact: 08459 444 800</p> <p>You can also submit online through www.paymentshield.co.uk/protection</p>
<p>Who do I contact for pipeline business updates?</p>	<ul style="list-style-type: none"> • http://adviser.norwichunion.com or • by telephone to the Call Centre 08459 444 800
<p>Who do I contact for commission queries?</p>	<ul style="list-style-type: none"> • For new and existing business enquiries 08459 444 800
<p>General Enquiries telephone number</p>	<ul style="list-style-type: none"> • For all enquiries call the Advisers Connect line 08453 002 063
<p>What level of commission will I receive on Term Assurance Policies of 12 years or more?</p>	<ul style="list-style-type: none"> • eTraded applications 190% of API • Paper applications 178% of API
<p>What is the commission earnings period?</p>	<ul style="list-style-type: none"> • 4 years
<p>What products can I sell?</p>	<ul style="list-style-type: none"> • Term Assurance • Mortgage Life Insurance • Critical Illness • Family Income Benefit • Business Protection Plan